



H2O Cascade USER MANUAL

Your fresh water guide

READ CAREFULLY

FOR DIGITAL USER MANUALS, VISIT
H20AU.COM.AU



FIRST-TIME USE

Please read these instructions carefully

- 1 Fill the water tank with clean water.
- 2 Turn on the power. Wait for machine to fill.
- 3 Press and hold H2O for 3 seconds to drain all water. Press H2O a second time to stop when the tank is empty.
- 4 Repeat three times.

TIP If you need to stop the process at any point, press the H2O button.

SAFETY FIRST

Use only after reading these instructions.

- 1 Only fill with tap water that meets local standards. Water tank must be emptied before being filled every time.
- 2 Added water must not exceed 38°C / 100°F.
- 3 Place the product in a stable, dry location, away from harmful chemicals. Avoid placing heavy objects on it.
- 4 In case of a malfunction, turn off the water and power immediately and contact <https://h2oau.com.au>
- 5 Use only after reading these instructions carefully.
- 6 To prevent damage to the appliance, do not use alkaline cleaning agents when cleaning. Use a soft cloth and mild detergent.
- 7 The device is not suitable for use by young children due to the chance of serious burns.
(AS/NZS 60335.2.15:2019)

READ CAREFULLY

Dear valued customer,

Thank you for choosing the reverse osmosis purifier water filter system from H2O.

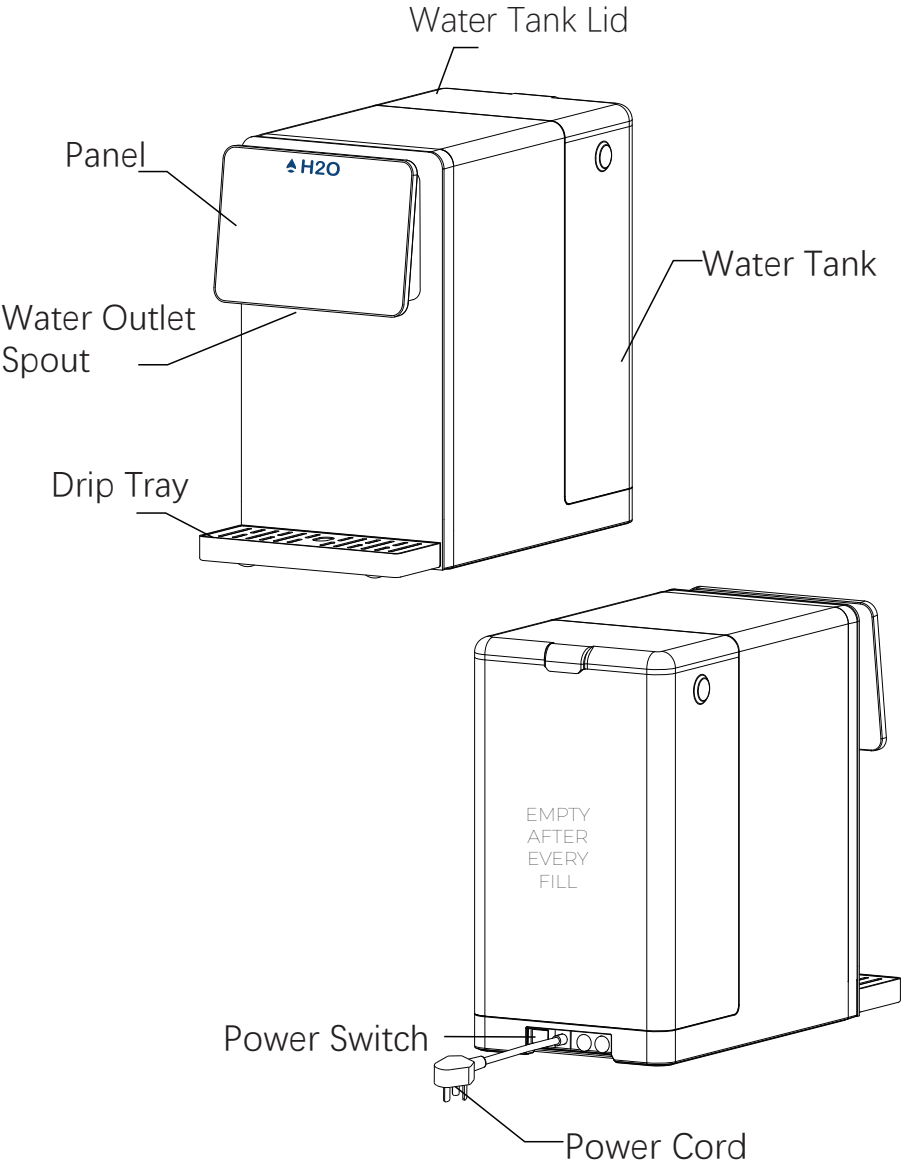
Our machines are protected by a warranty of proper use. You should always read the instruction manual carefully. Improper use of the machine, without following the instruction manual, will result in the warranty being invalidated.

The H2O team

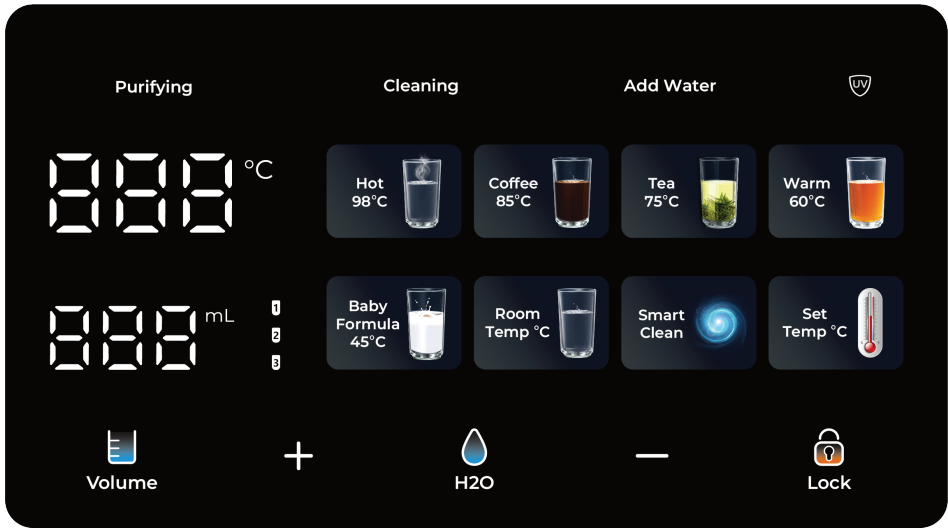
Contact H2O

For support questions, please email
support@h2oau.com.au

PRODUCT DIAGRAM



1. DISPLAY PANEL



Button functions

Button	Function
Lock	Screen is locked. Hot water not available.
Lock (3 secs)	Used for replacing filters (see manual)
H2O	Water flow begins / stops.
Volume +/-	Adjusts dispensing amount.
Temperatures	Select the desired temperature.
Smart clean	Automatic cleaning process begins.
Set temperature	Choose a personalised water temperature.

Indicator lights

Purifying

Light is on

The system is filtering tap water from the tank and preparing for dispensing.

Cleaning

Light is on

System cleaning in progress.

Light is flashing

Automatic smart clean in progress (every 24H)

Add water

Light is on

Water tank is low.

Remove tank completely and fill with fresh water.

IMPORTANT: this light may appear when water is still in the tank. This water is waste water and must be emptied.

FILTERS
1, 2, 3

Light is on

Filters working correctly.

Flashing red

Replace the indicated filter.

mL
OZ

Displays water volume in millilitres.

Displays water volume in ounces (USA).

°C °F

Water temperature in degrees celsius.

Water temperature in degrees fahrenheit (USA)

USING THE MACHINE

Room temperature water

- 1 Press the LOCK  button to unlock the screen.
- 2 Press the ROOM TEMPERATURE button.
- 3 Press the H2O button. 

Stop water flow

- 1 Press any button to stop water flow.

Drain the tank

- 1 Hold the H2O button for 3 seconds. 
- 2 Water will drain from the front dispensing spout.
- 3 To stop, press the H2O button.

SMART CLEAN system

The Cascade system has a Smart Clean system. The machine will automatically clean itself every 24 hours.

- 1 To enable Smart Clean: press and hold SMART CLEANING for 3 seconds.
- 2 1 beep - smart clean is ON.
2 beeps - smart clean is OFF.
Smart Clean occurs once every 24 hours.
- 3 Short-press the SMART CLEAN button to perform a 10-second quick clean as desired.

TEMPERATURES

To set the desired temperature

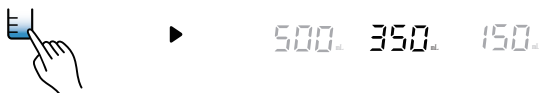
- 1 Press the LOCK  button to unlock the screen.
- 2 Press the SET TEMPERATURE button.
- 3 Use + / - to set desired temperature.



VOLUMES

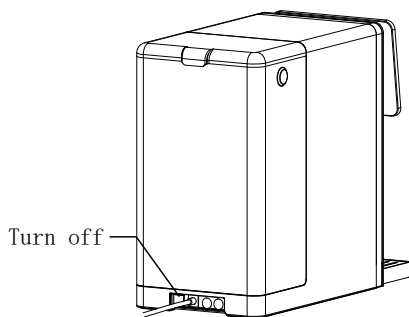
To set the desired volume

- 1 Press the LOCK  button to unlock the screen.
- 2 Press the VOLUME button.
- 3 Use + / - to set desired volume.

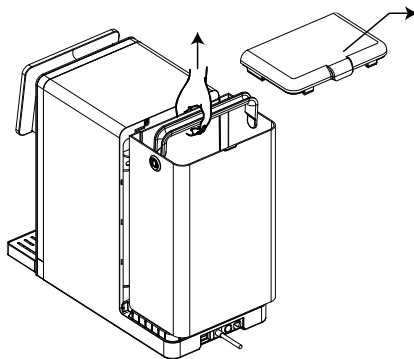


Filter replacement

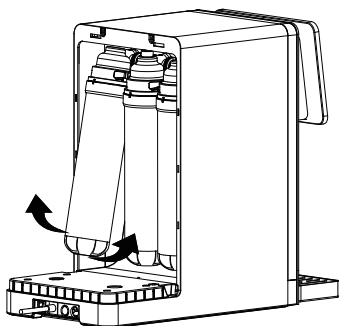
① Turn off the power.



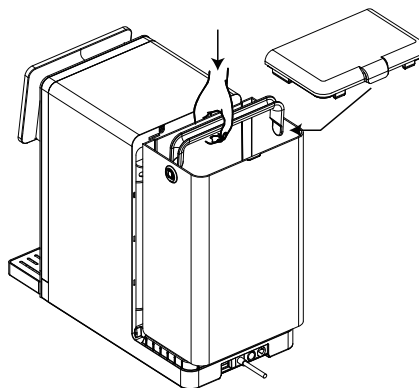
② Remove the water tank.



③ Replace the filter.



④ Reinstall the water tank.



⑤ Reset the filter.

Turn on the power and hold "Lock" for 3 seconds to enter reset mode.

Tap "Lock" to select the filter to reset (flashing light).

Hold "Lock" for 3 seconds again to confirm.

Troubleshooting / common issues

E6	Overheating warning The back water tank contains water which is too hot. Remove the tank and allow water to cool. Hot water must not be used.	
EA	Water filtration taking too long Restart the system. Check all filters are correctly installed and engaged. Contact support if problem persists.	
E1	Outlet NTC sensor	
E5	Heating unit failure	
F1	Inlet NTC sensor	Contact support@h2oau.com.au
E8	Pump failure	
H8	Liquid level float issue	

Water leakage	Check water tank is properly engaged. Remove and replace if necessary.
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Unusual taste	May be caused by period of non-use or a filter needs replacement. Run SMART CLEAN or replace filters.
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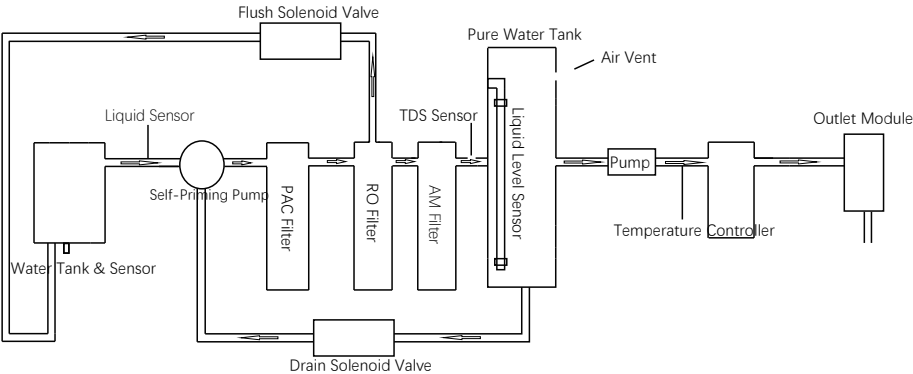
Specifications 230V COUNTRIES

Product Name	H2O Cascade RO Water Purifier
Model	Cascade
Rated Voltage	230V
Frequency	50Hz
Rated Power	2400W
Flow Rate	0.19L/min
Filter Capacity	2000L
Net Weight	8.3kg
Gross Weight	9.5kg
Product Dimensions	220mm×447mm×400mm
Package Dimensions	495mm×290mm×490mm
Water Source	Tap Water
Tank volume	7L

Specifications 110V COUNTRIES

Product Name	H2O Cascade RO Water Purifier
Model	Cascade
Rated Voltage	110V
Frequency	60Hz
Rated Power	1450W
Flow Rate	0.05gal/min 0.19L/min
Filter Capacity	528.3gal/2000L
Net Weight	18.3lb / 8.3kg
Gross Weight	20.94lb / 9.5kg
Product Dimensions	220mm×447mm×400mm
Package Dimensions	495mm×290mm×490mm
Water Source	Tap Water
Tank volume	7L

Water Flow & Electrical Diagrams



Electrical Diagram

