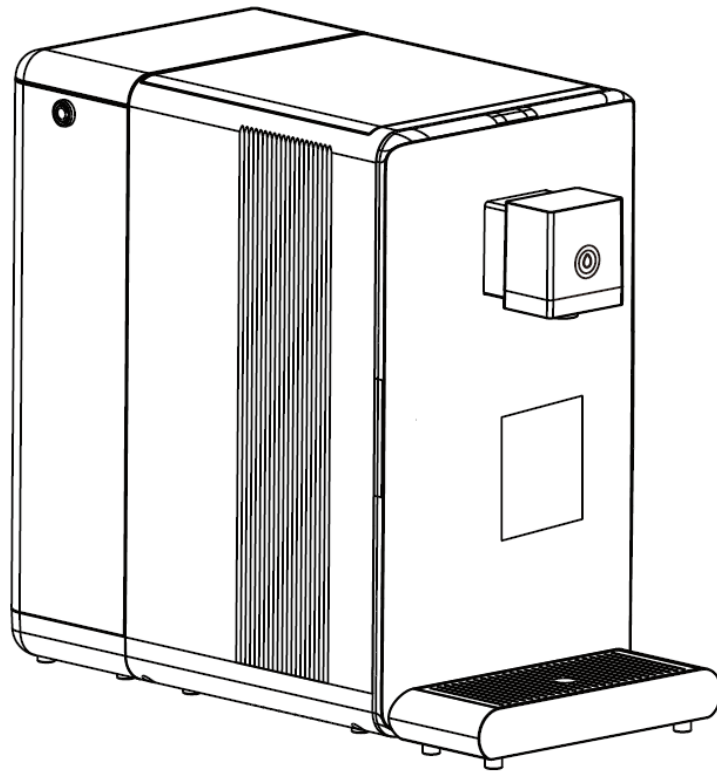




H2O Oasis

User Manual



Important information about standing water

H2O purifiers are designed for daily use

If the machine is not used frequently, it must be emptied of any standing water. Follow the steps in this guide on how to completely empty the water.

The cool water tank is a standalone internal tank, so if you haven't used the cool water function for more than 2 weeks, please dispense about 500ml before drinking to ensure the purest experience.



Introduction

Thank you for choosing the Oasis, the hydrogen-rich reverse osmosis purifier water filter system from H2O.

Please pay attention to this user manual before starting to use the machine, as incorrect use will invalidate the warranty, and may have an impact on health.

Happy drinking,

The H2O team

Servicing

We recommend a service every year. **First year service is free.**

Please contact support@h2oau.com.au to book your first year service. This free service must be completed between 12 and 18 months after purchase, with proof of purchase.



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Important information before use

Packing List

The complete package includes the following components:

Component	Quantity
Hydrogen-Rich Reverse Osmosis Purifier	1 machine
Pre-installed filters	1 of each installed
Water Tray	1
User Manual	1



Read Carefully Before Use

- The machine is equipped with a forced water change reminder. When the water change indicator lights up, you must pour out the waste water and add fresh tap water.
- If the machine is not used for more than 3 days, completely empty the water and refill (details below).
- Continuous addition of water without emptying waste water is **strictly prohibited**.
- Do not move the machine without first emptying the water tank.
- Do not wash the machine's body with water; wipe the machine with a damp cloth.
- Avoid using universal sockets and other electrical appliances simultaneously. Use plugs rated for at least 10 amps.
- Machine should be placed on a stable, level surface, such as a table.
- Do not add turbid tap water, ice cubes, or mixed liquids (such as milk or fruit juice) to the water tank.
- Do not block the nozzle of the machine.
- The machine can be used by children aged 8 and above, as well as by individuals with mobility limitations, provided they are supervised or guided on its safe use, and understand the associated risks.
- Children should not clean the machine without supervision.
- If the power cord is damaged, it must be replaced by the manufacturer, a service agent, or a qualified professional to avoid danger.
- Stop using the machine if the intake water temperature or the surrounding environment temperature is below 5°C or above 38°C.
- When switching from high-temperature water to low-temperature water, be cautious as the fresh water may still be hot and could cause burns.
- If the tap water does not meet municipal tap water standards (e.g., high silt content or excessive TDS), the filter element's lifespan may be reduced.

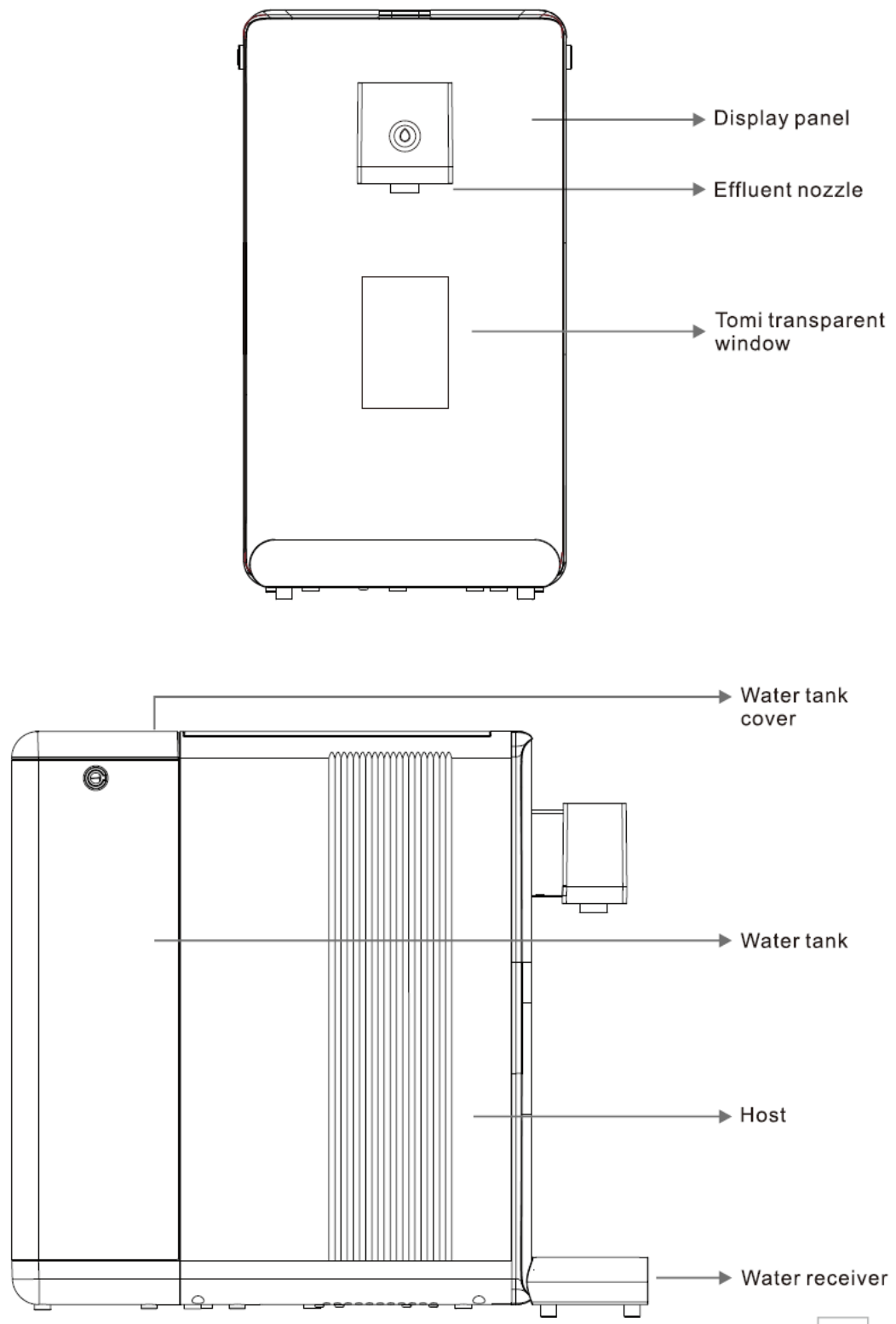


Product Specifications

Product Name	H2O Oasis
Model	Oasis One
Voltage	220V~
Frequency	50Hz
Power Rating	2200W
Heating Power	2100W
Cooling Power (if applicable)	68W
Energy Consumption	0.1kWh/24h
Heating Capacity	18L/h (≥90°C)
Water Flow Rate	30L/h
Operating Pressure	0.4 ~ 0.6MPa
Water Source	Tap Water
Water Temperature Range	5 ~ 38°C
Water Tank Capacity	6L / 2.5L
Net Weight	11kg
Dimensions	475 x 240 x 430 mm

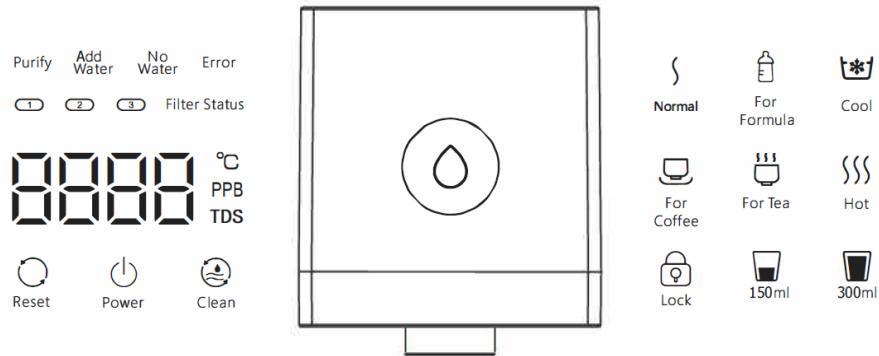


Product Schematic Diagram





Control Panel Guide



Power

Used to power the water purifier on and off.

To switch on: long press the key for 2 seconds.

To switch to standby mode: long press the key for 2 seconds.

Clean

Used to clean the internal pipes, waterways and tanks. Recommended use when: (i) using for first time, (ii) filters have been replaced (iii) machine has been idle for over 3 days.

Long press this key to initiate the "Intelligent Clean" cycle, which should take 6 minutes. Ensure water is captured from the front nozzle by a receptacle.

Full empty

To empty the central tanks of the machine completely, complete press CLEAN+RESET simultaneously. This will drain all water from the tank.

Important information about standing water

H2O purifiers are designed for daily use

If the machine is not used frequently, it must be emptied of any standing water. Follow the steps in this guide on how to completely empty the water.



Filter Status

Indication of the life of the filter element.

White light: normal

Orange: only 20% of filter remains.

Red: filter life complete, replace immediately.

Reset

This will reset/restart counting the status of the new filter element. Long press the reset key for 3 seconds when the machine is in power-on mode.

Press the reset key to choose the filter element which needs to be reset. Long press the reset key again to complete the action.

Purify

To indicate the status of the water purification system.

Light on: purification in progress.

Flashing light: filter element in cleaning process. Off: machine is idle.

Add water

When the Add water indicator lights up, it means the tap water tank is low. Please refill the tap water tank and empty the waste water tank.

No water

When the No Water indicator lights up, it means the built-in pure water tank is empty. You cannot dispense water at this time, and you will need to wait for the system to produce more water.

Lock

Safety mechanism to prevent burns. To access hot water of any kind, please press the lock button before pressing your desired hot water function.

150ml

Press this button, followed by desired water temperature to dispense 150ml.

300ml

Press this button followed by desired water temperature to dispense 300ml.



Normal

Dispenses water at ambient (room temperature).

For Formula

Dispenses water between 45 to 48°C.

Cool

Dispenses water cooler than room temperature, typically 8 to 15°C.

Important: the cool water tank is a standalone internal tank, so if you haven't used the cool water function for more than 2 weeks, please dispense about 500ml before drinking to ensure the purest experience.

For Coffee

Water temperature 82 to 86°C.

For Tea

Water temperature 88 to 92°C.

Hot

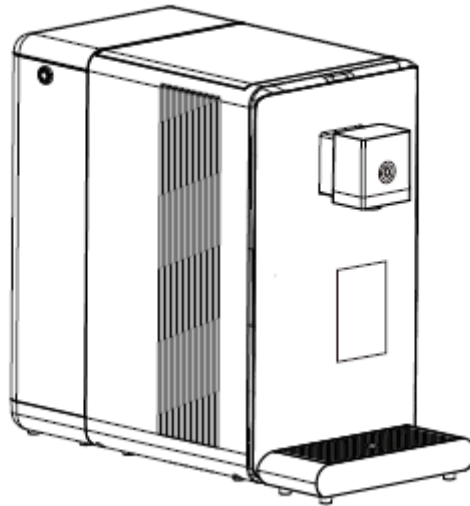
Water temperature >90°C.



First Use

Step 1

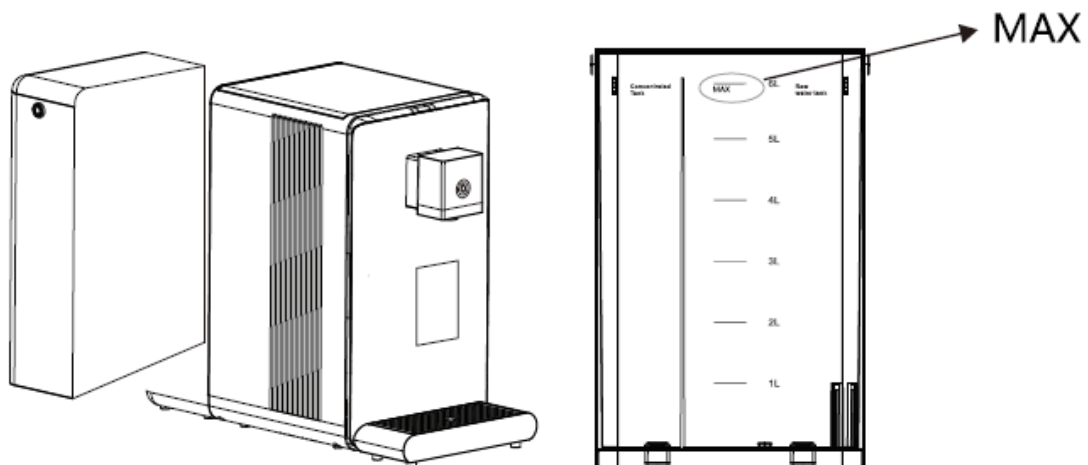
Place a water purifier on a flat surface, such as a desktop or cabinet countertop.



Step 2

Remove the water tank. Fill the tap water tank with fresh tap water.

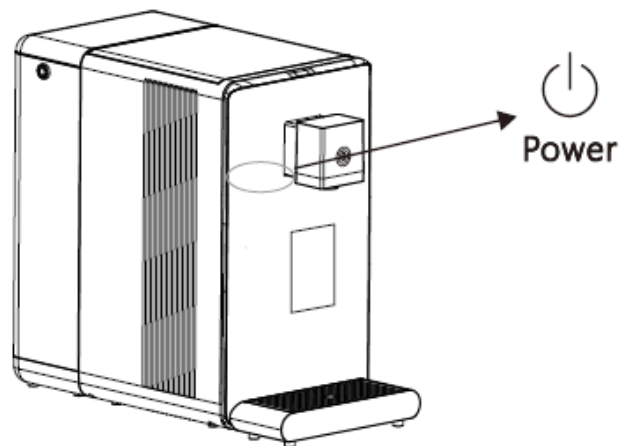
Attach the water tank to the purifier machine and close the lid of the water tank.





Step 3

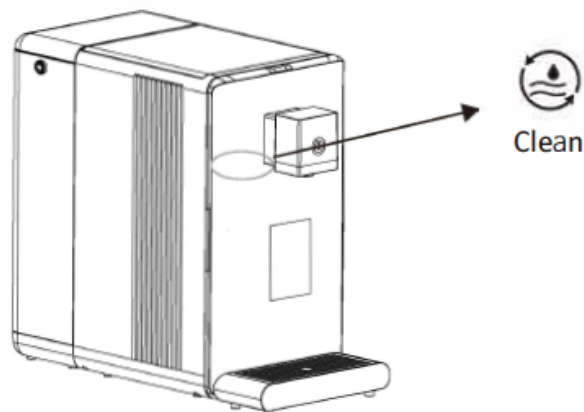
Plug in the purifier to electricity mains. Long press the power button for 2 seconds to start the machine.



Step 4

To achieve the highest quality water, clean the purifier manually. Long press the CLEAN button for 3 seconds. Place a water container (such as a bucket) at the outlet.

After 6 minutes, the machine is able to resume use.



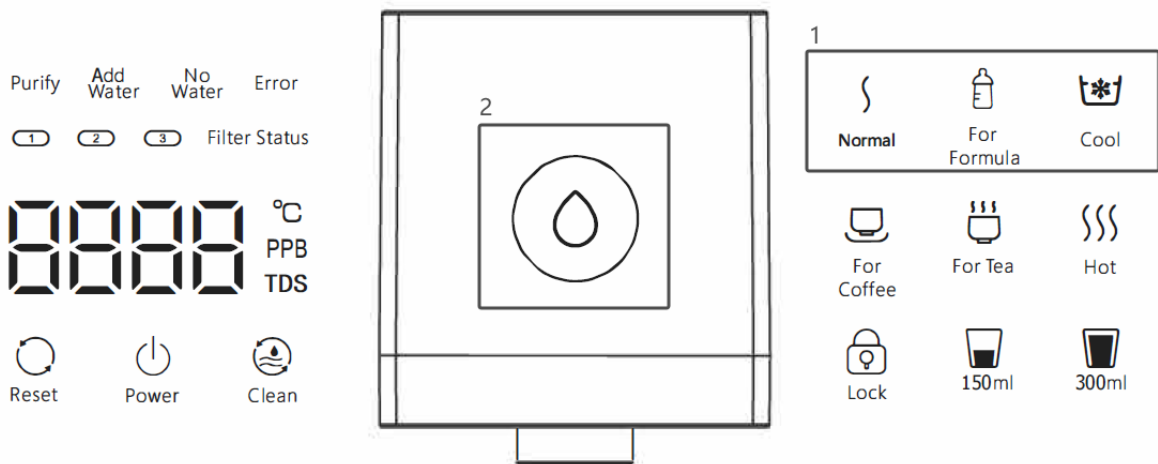
Step 5

Tap water must be re-added to the machine after the cleaning process and all tanks should be emptied. The water purification will start and the machine can be used normally.



Daily Use Operations

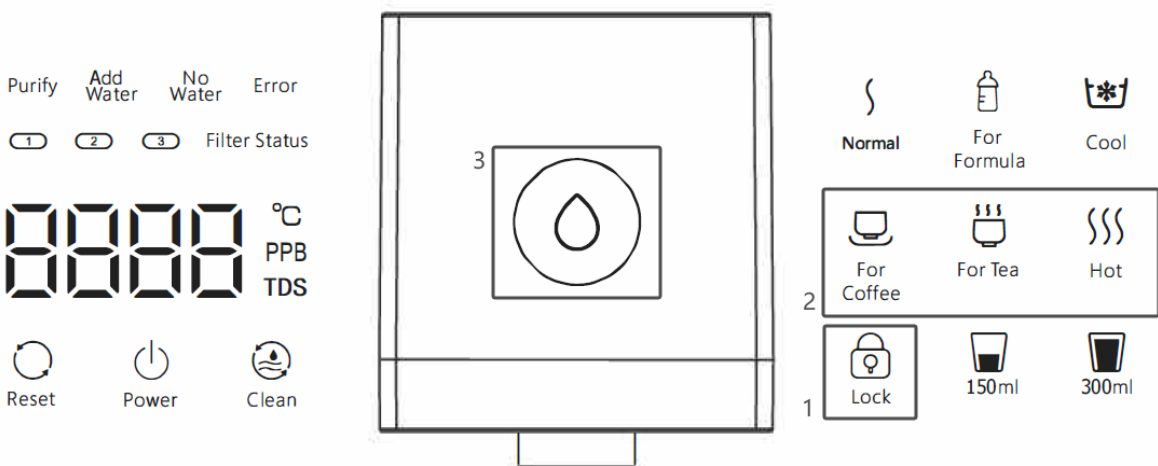
Remember: the machine is designed for daily use. **You must perform a full empty process in the event the machine has not been used for more than 3 days.**



For Any Cold Or Cool Beverages

1. Select your preferred temperature and water amount.
2. Press the water symbol on the machine to dispense your selected water temperature.

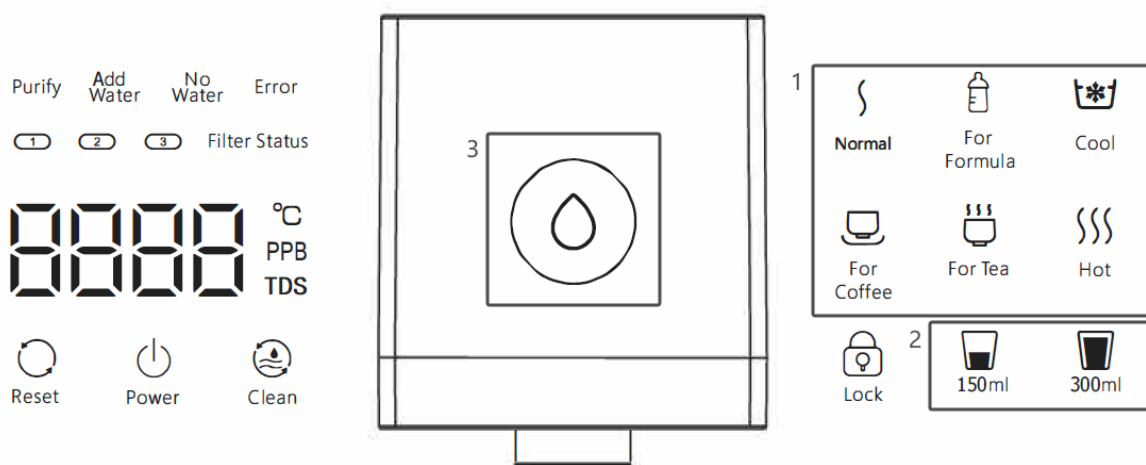
Note: first-time requires approximately 30 minutes for water to cool





For Any Hot Beverages

1. Press the LOCK button to unlock.
2. Select your preferred temperature and water amount.
3. Press the water symbol on the machine to dispense your selected water temperature.



For Specific Amount Of Water

1. Select your preferred temperature and water amount.
(If you want to select “For Coffee,” “For Tea,” or “Hot,” you will need to unlock it by pressing the “Lock” button).
2. If you press the “150ml” or “300ml” buttons, the corresponding amount of water at the selected temperature will be dispensed.
3. Press the water symbol on the machine to dispense your selected water temperature.

Please note:

1. The dispenser is set for a maximum of 1000 ml to be dispensed at any time.
2. Always exercise caution when dispensing hot water, and ensure children stay at least 1 meter away from the machine.
3. To prevent dry burning, please dispense some normal temperature water after hot water dispensing.
4. When the hydrogen-rich transparent window water tank is used for the first time, the pipeline will be blocked due to the air inside, which will not fill the



transparent window water tank. Please press the normal temperature water outlet button to release the water once and empty the air inside.

Manual Temperature Mode

Long press "HOT WATER water" for 3 seconds to enter temperature regulation mode.

The digital panel will display "95".

Press '150ML' to decrease the temperature by 1°C, and '300ML' to increase it by 1°C.

The lowest adjustable temperature is 85°C. After getting to the desired temperature, no operation for 5 seconds will indicate the setting is complete.

Cooling Function Dispenser

During the dispenser's working progress, you can press the cold water key for 5 seconds to turn off the cooling function. To press the cooling function for 5 seconds again, you can turn on the cooling function.

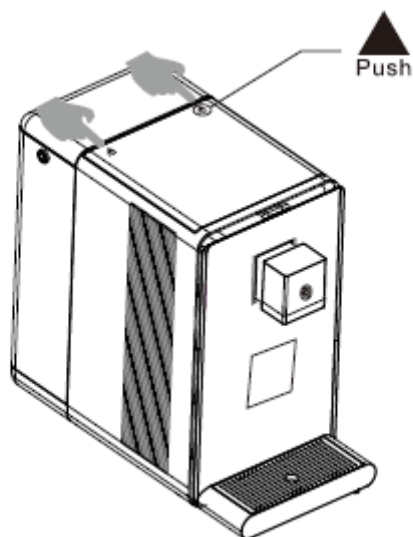


Filter Replacement Guide

Removing A Filter Element

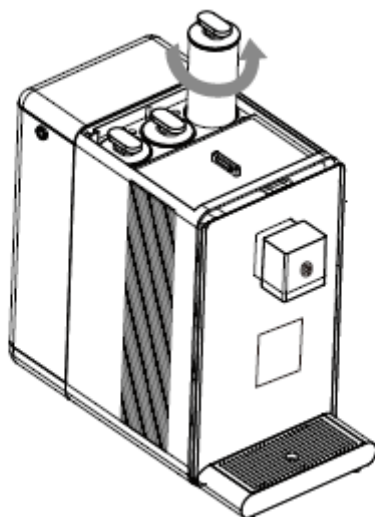
Step 1

Press the PUSH button to open the head cover of the machine automatically.



Step 2

Rotate the filter element counterclockwise and take it out.

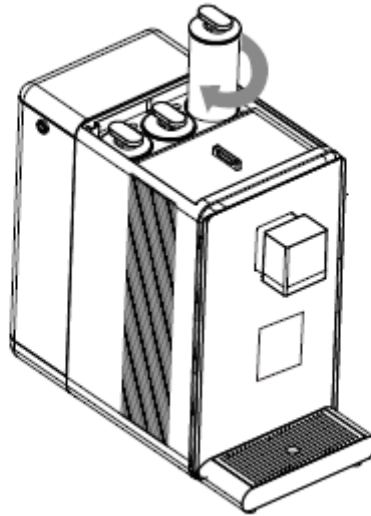


Installing A New Filter Element

Step 1

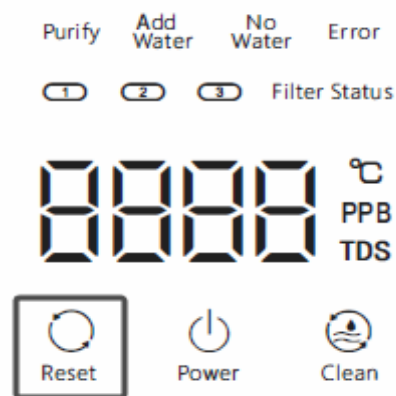


Insert the new filter element and rotate it clockwise to tighten it.



Step 2

Press and hold "RESET" and then touch "RESET" to select the corresponding filter element. Press and hold "RESET" for 3s to complete the process.



Note: Original (manufacturer approved) filter elements must be used for replacement so as to ensure the safety of drinking water.
For any abnormal situation during the replacement of filter element, please contact the customer service center in time.



Filter Element Descriptions

Filter element code	Type of element	Function	Recommended filter life
PAC	Folding PP cotton activated carbon rod composite filter	Removal of impurities such as silt, rust, sand, suspended solid and blood worm; Removes residual chlorine and absorbs unpleasant tastes and odors.	6-12 months
RO	Reverse osmosis filter element	Filter precision of 0.0001 μm , removal of incrustation and heavy metal.	12-24 months
CF	Rear composite carbon rod	Taste improvement.	6-12 months



Fault Diagnosis

Fault	Possible reason
No water	Check whether the water tank has tap water.
	Check for blockage in filter element caused by dirt.
Limited water flow	Check filter element.
Water taste	Check filter element status.
	Check any parts of the machine have been damaged and whether all parts are screwed tightly.
	Check the silicone seal ring for signs of age or damage.
Electricity	Check if the machine is grounded properly.
Machine does not heat	Check connection to power supply.
	The temperature-controlled protector on the heating barrel has not been reset.
Machine not cooling	Check connection to power supply.
	Has the cooling function been disabled?
No visible hydrogen	Whether hydrogen production has been completed or transparent water tanks have no bubbles.
	Is there any water in the small water tank?
	The large module needs to be cleaned, and disconnect the power supply of the module while cleaning.

IMPORTANT

If the power cord is damaged, it must be replaced by a professional from the manufacturer, maintenance department, or a qualified service provider to ensure safety. Avoid pinching, folding, knotting, or otherwise damaging the power cord.

The installation must be performed by a qualified professional. Disassembling the product yourself may result in damage or electric shock. Additionally, moving or handling the machine without proper knowledge can lead to improper operation and potential damage.



Error Management

After the fault occurs, please note the code first before turning off the power.

Fault code	Solution
E1	Check leakage
E2/E3	Please contact support.
E4	Use water above 5°C
E6	Please contact support.
E7	Overheating, wait for the system to cool down.



Environmental Instructions

To comply with laws and regulations on restricting harmful substances in electronic and electrical products, our company has reviewed each part category and provides the following statement.

Product Name: H2O Oasis						
Part Name	Hazardous Substance Declaration					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent Chromium (Cr(VI))	Polybrominated Biphenyls (PBB)	Polybrominated Diphenyl Ethers (PBDE)
Filter element	○	○	○	○	○	○
Tap water tank	○	○	○	○	○	○
Solenoid valve	○	○	○	○	○	○
Self-priming pump	○	○	○	○	○	○
Water suction pump	○	○	○	○	○	○
Silicone and rubber sealing parts	○	○	○	○	○	○
Components of computer board	×	○	×	○	○	○
Other metal structural parts	×	○	○	×	○	○
Power adapter	×	○	○	○	○	○
Plastic parts	○	○	○	○	○	○
Wires	○	○	○	○	○	○
Water storage tank	○	○	○	○	○	○
Power line	×	○	○	○	○	○
Package printing parts	○	○	○	○	○	○

This form follows the provisions of SJ/T 11364. Some models may not include all the listed parts. The electric control board includes components like elements, PCB, wiring terminals, etc.

Note:

○: Indicates the part meets the limitation requirements of GB/T 26572 for hazardous substances.

×: Indicates the part exceeds the limitation requirements of GB/T 26572 for some hazardous substances.

Parts marked with "." cannot be replaced due to current technological limitations in the industry.



Happy Drinking
Thank You